# NEW JERSEY DEPARTMENT OF HEALTH WIC SERVICES

## POLICY AND PROCEDURE MANUAL

Policy & Procedure Number: 1.32 Effective Date: November 6, 2017

Functional Area: I. VENDOR MANAGEMENT
Subject: Inadequate Participant Access

#### A. POLICY:

- 1. The State Agency (SA) reserves the right to disqualify vendors determined to not be serving participant access need in accordance with federal regulations 7 CFR §246.12(g)(3) and (g)(4).
- 2. The SA shall consider whether there is inadequate participant access following the process set forth in Section B below prior to rendering a final determination to disqualify a Vendor pursuant to this policy or denying authorization or reauthorization to the Vendor.
- 3. The SA shall maintain documentation of its access and geographic assessments and any supporting documentation in an electronic or paper filing system.

## **B. PROCEDURE:**

- 1. Determination of Inadequate Participant Access
  - a. The SA will collect and securely maintain the necessary data (participant address data, authorized Vendor addresses, redemption reports) to conduct a quarterly Statewide Participant Access Assessment.
  - b. The Statewide Participant Access Assessment will be used to determine which currently authorized vendors are/are not serving participant access need as determined by the SA.
  - c. Inadequate participant access occurs when there is only one Vendor who serves at least one participant within a one-mile radius and there is no other authorized Vendor for this participant(s).

# 2. Access Disqualification Exceptions

- a. Prior to taking any disqualification action against an authorized Vendor, or granting an exemption, SA staff shall review the most current Statewide Participant Access Assessment.
- b. Exceptions to the Vendor Selection Criteria (Attachment 1.30A) may be granted if the SA determines that a Vendor is needed to avoid inadequate participant access.

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